

COVID-19 Response Plan 3.12.2020



In an effort to protect the elderly residents entrusted to our community care, the following plan has been devised and effective immediately in our community until further notice:

1. Signs are posted on all community entry and exit doors asking visitors and vendors who are showing signs of illness to refrain from visiting and interacting with staff.
2. Staff have been retrained on proper handwashing, universal precautions and bloodborne pathogens.
3. Proper handwashing signs are posted on all bathroom doors and in all nurse's stations.
4. Communities are purchasing extra supplies such as paper goods, gloves, masks, gowns, cleaning and sanitizing agents as they become available.
5. Residents who are showing signs and symptoms of illness have been provided complimentary tray service with paper goods and provided 1:1 activities in apartments such as crossword puzzles, games, puzzles, music, books and magazines until symptoms are gone for several days.
6. All resident family members have been emailed asking them not to visit until 14 days symptom free or 14 days after returning from overseas travel.
7. All side doors of our communities have been locked restricting visitors to enter through the front doors and check in at the front desk.
8. We are currently asking all visitors and vendors to complete a health questionnaire verifying that they have not traveled outside of US and are symptom free for 14 days prior to visit. If they are experiencing symptoms, or have travelled to such areas we are asking that they not visit at this time.
9. We have all hard surfaces and handrails being cleaned and sanitized multiple times a day.
10. Management and Executive Directors will continue to monitor regular updates from the UT Dept of Health as well as the CDC and are prepared to respond according to the information being disseminated.
11. As of 3.13.2020 all trips in the outer community will be suspended, all group activities including spiritual services will be temporarily stopped. Residents and staff will be encouraged to practice social distancing.
12. Effective 3.13.2020 Any staff coming to work that have a cough or confirmed temperature will be sent home immediately.
13. Beginning 3.13.2020 residents will be limited to two healthy visitors at a time. In an effort to control spread of illness, guests under 18 years old will not be allowed in our community at this time.
14. Effective 3.13.2020 Communities will suspend all vendor visitation until further notice. Only outside clinical caregivers who are conducting urgent medical treatments to residents will be allowed entry.
15. All Management & Administrative Staff will focus on resident care and safety, delivery of hot and nutritious meals to residents, and safe delivery of all medications.
16. If concern persists, communities may screen via temperature taking and further limit visitor entry to protect residents.

It is our hope that these measures will aid in protecting the health and safety of our residents. We apologize for any inconvenience this may cause and hope that staff, residents, resident family members, visitors and vendors will support us in this endeavor.

Sincerely,

Dave Clarke

Mindy Hill